

## Client Rights

1. You are entitled to be treated with courtesy and consideration at all times by your lawyer and the other lawyers and personnel in your lawyers office.
2. You are entitled to an attorney capable of handling your legal matter competently and diligently, in accordance with the highest standards of the profession. If you are not satisfied with how your matter is being handled, you have the right to withdraw from the attorney-client relationship at any time (court approval may be required in some matters and your attorney may have a claim against you for the value of services rendered to you up to the point of discharge).
3. You are entitled to your lawyer's independent professional judgment and undivided loyalty uncompromised by conflicts of interest.
4. You are entitled to be charged a reasonable fee and to have your lawyer explain at the outset how the fee will be computed and the manner and frequency of billing. You are entitled to request and receive a written itemized bill from your attorney at reasonable intervals. You may refuse to enter into any fee arrangement that you find unsatisfactory.
5. You are entitled to have your questions and concerns addressed in a prompt manner and to have your telephone calls returned promptly.
6. You are entitled to be kept informed as to the status of your matter and to request and receive copies of papers. You are entitled to sufficient information to allow you to participate meaningfully in the development of your matter.
7. You are entitled to have your legitimate objectives respected by your attorney, including whether or not to settle your matter (court approval of a settlement is required in some matters).
8. You have the right to privacy in your dealings with your lawyer and to have your secrets and confidences preserved to the extent permitted by law.
9. You are entitled to have your attorney conduct himself or herself ethically in accordance with the Code of Professional Responsibility.
10. You may not be refused representation on the basis of race, creed, color, religion, sex, sexual orientation, age, national origin or disability.

## Disclaimer

By using this site, you expressly agree to the following Terms and Conditions of Use. If you do not agree with these Terms and Conditions, you should leave the site now.

1. Information on the Lawrence M. Karam, P.C. (referred to here as the "firm") web site is intended to inform you of his law practice, experience and practice areas. This information on this web site does not constitute legal advice. Your receipt or use of this information does not constitute an attorney and client relationship. Please contact an attorney before taking action on any information you find on, or linked through, this web site.
2. Lawrence M. Karam, P.C. does not guarantee any particular results for your case. In order for you to obtain legal advice it is strongly recommended that you meet with and consult an attorney. The facts of each case are usually unique to each individual and no two cases are identical. You should not rely on anything stated in this website in order to determine if you have a valid and meritorious case. Examples of generic cases are for illustration only. If you are a client of Lawrence M. Karam, P.C., only information given to you by the firm in a personal interview or meeting can be relied upon even if that information is contradicted by this web site. This firm is not responsible for any action taken in reliance on this web site and without a personal consultation by the firm. Submission of any information, including any e-mails you may send to the firm do not constitute an attorney-client relationship nor does it mean that the firm will represent you without a written and properly executed Retainer Agreement.
3. Each case has a time limit when a suit must be started. This is known as the "statute of limitations." When you submit information to this firm through this website that time limit continues to run. The firm is not responsible if your time expires while you review this website or send the firm an e-mail about your case. In general, the time limit for medical malpractice cases is 2 years and six months. But when that time limit starts can be complicated to determine. The time limit can be much shorter if a municipality is involved. Infants (under 18 years) may have a longer time period to sue. It is strongly advised that you not calculate your own time limit and that you consult with the firm, or another attorney, without delay.
4. Under New York law, in the event there is no recovery in a contingency fee case, the client is responsible for the expenses of the litigation, including court costs and disbursements.
5. You expressly agree that if there is any dispute as to the use of this site or with the Terms and Conditions as set forth here, the exclusive jurisdiction shall be in the Courts of the State of New York. However, if you are a client of the firm's, you have the right to litigate or arbitrate any fee dispute under the retainer agreement you signed pursuant to Part 137 of the Rules of the Chief Administrator of the Courts of New York State.

**41 West 72nd Street, Suite 1-F, New York, New York 10023**  
**Phone: 212-712-0008** **Fax: 212-712-0003**